

## Benjamin Betts

[BenBetts.com/resume](http://BenBetts.com/resume)

### Profile:

I am an IT specialist with extensive experience in systems and network administration. My emphasis is procedural efficiency and security. I have experience and personal interest in team leadership, communications solutions, project management, root cause analysis, troubleshooting, open source solutions and all uses of technology that advance the process of business.

### Skills:

- Team Management
- Procedure Development
- Project Management
- Linux, UNIX
- Win Server 2k-2k8, XP
- Networking, Hardware
- HTML, XHTML, XML, CSS
- PHP, JavaScript, VBScript
- Java, C++, Shell, VB

### Employment:

02/06 – Present

**IBM Global Services**

Minneapolis, MN

#### Systems Management Specialist/SME

Contracted by Pomeroy IT Solutions & CDI Corporation

- Administration of Unix and Windows systems in a large, enterprise datacenter
- Management of multi-team, interdependent procedures
- Manage the configuration and security requirements for all server installations
- Coordinating infrastructure, software and procedural changes throughout the environment
- Personally integrated over 200 servers into the environment
- Tech: RedHat ES, Windows Server 2k-2k8, Veritas, IIS, VB, Ghost, HTML(et al.), Dell PowerEdge, HP/Compaq Proliant, IBM xSeries, Data remanence

08/2004 - 10/2005

**Midwest Coca-Cola Bottling**

Eagan, MN

#### Sales Analyst

Originally contracted by Addeco Technical

- Designed and implemented office automation applications
- Reduced weekly reporting allocation by more than 90% through automation
- Restructured the biannual CDAM routing project, reducing duration by more than 95%
- Managed national reporting projects and developed divisional projects
- Developed divisional reporting practices
- Recognized for excellence in divisional design projects
- Designed, developed and formatted the 2005 business plan
- Tech: Virtual Basic (VBScript, VBA), Excel, Access, PowerPoint, Frontpage

04/2004 - 05/2004

**Thomson Legal**

Eagan, MN

### WLD Web Updating - Spidering

Contracted by Addeco Technical

- Analyzed spidered web data for inconsistencies and errors.
- Developed automation processes that reduced process times by 40% to 80%
- Streamlined processes within UNIX and Windows XP

08/2002 - 01/2004

**McKesson Medical**

Eagan, MN

### Order Supervisor

Originally contracted by Addeco

- Developed order processing procedures and documentation through ERP system deployment
- Recognized for evaluation of software and the subsequent nationally implemented revisions
- Lowered district service costs through on-site network, terminal, PC, and RF maintenance
- Developed Order and inventory error tracking and correction throughout the ERP implementation

### Shipping/Receiving and Inventory Maintenance Supervisor

- Assumed leadership positions throughout the warehouse in order to develop, test and implement procedures for each position
- Initiated efficiency strategies for locations throughout the region

### Education:

2003 - 2006

**University of Phoenix**

BS IT

1993 - 1997

**Harding University**

Undergrad